



Better conflicts, Better outcomes, Better world

This is to certify that

**Michael Bass**

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has attended a 1-day

# Workplace Mediation Conversion Course

With the Centre for Effective Dispute Resolution (CEDR).

This course comprises of 8 hours teaching and role-play practice.

A handwritten signature in black ink, appearing to read 'James South', written over a horizontal line.

**James South**  
Chief Executive

**21 February 2023**

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Date

